

Fiscal Years 2023 – 2027 Strategic Plan



Issued: February 2023
Revised: September 2024
Reissued: September 2025

A Message from the Inspector General



The Export-Import Bank of the United States (EXIM) is the official export credit agency of the United States, created to support American jobs by facilitating the export of U.S. goods and services. EXIM's Office of Inspector General (OIG) provides independent oversight of the agency's programs and operations. Through our audits, evaluations, inspections, investigations, and reviews, we make impactful recommendations for improvements and efficiencies at EXIM. Our engagements help ensure the integrity of EXIM's programs and operations by detecting, deterring, and prosecuting fraud.

OIG originally issued this strategic plan, which outlines our priorities for fiscal years (FY) 2023 to 2027, in February 2023. Since

then, OIG has undergone significant evolution and growth. Most notably, OIG's on-board staffing increased by nearly 50 percent between FY 2022 and FY 2024. These investments have resulted in a 125 percent increase in OIG's published reports during the same period and improved our work planning to ensure that discretionary oversight engagements address EXIM's highest-risk and most-consequential programs and operations.

To ensure this strategic plan remained a dynamic and relevant document that guides OIG's performance, I requested input from OIG employees—many of whom were not involved in the development of this strategic plan—beginning in June 2024. The ensuing process revealed a commitment by OIG's workforce to the original plan's mission, vision, goals, and objectives. However, employee feedback indicated an interest in restating the organization's values. These values are crucial as they form the foundation for our decision-making, shape our culture, and guide our interactions. Accordingly, this plan is being reissued with OIG's revised values that will enable our mission, drive us forward, and unite us in our shared goals.

I extend my gratitude to all OIG personnel for their dedication to our mission and the work they do on behalf of American taxpayers. In particular, I would like to thank the employees who provided feedback on OIG's revised values. We look forward to implementing this plan and continuing our collaboration with partners and colleagues to enhance the effectiveness and integrity of EXIM's operations.

Parisa Salehi

Inspector General

OIG's MISSION, VISION, AND VALUES

OIG's mission, vision, and values serve as the cornerstone that guides the organization's operations and enable the achievement of the goals and objectives outlined in this plan. This foundation describes the organization's strategic purpose and reflects core principles that shape current and future strategies.



Mission

Conduct independent oversight of EXIM to promote economy, efficiency, and effectiveness, and detect and deter fraud, waste, and abuse.

Vision

Serve the American taxpayer by driving positive change within EXIM programs and operations.

Values

The core principles and beliefs that guide an organization's actions and decision-making processes. They are fundamental to shaping the culture and identity of the organization.

Independence

Protects the organization's objectivity and impartiality.

Integrity

Maintains the highest ethical standards personally and professionally.

Transparency

• Ensures open, honest, and straightforward communication.

Accountability

• Executes OIG's mission effectively and efficiently in service to the American taxpayers.

Trust

Builds confidence in the organization's work.

GOALS AND OBJECTIVES

GOAL 1 – Conduct independent oversight that improves EXIM programs and operations.

OBJECTIVE 1.1 – Perform high-quality audits, evaluations, inspections, and reviews in accordance with professional standards and best practices.

OBJECTIVE 1.2 – Investigate allegations of wrongdoing by EXIM employees, program participants, and external parties who target or exploit EXIM programs.

OBJECTIVE 1.3 – Ensure OIG oversight targets EXIM's highest-risk programs and activities.

GOAL 2 – Leverage strategic communications to expand outreach to OIG stakeholders.

OBJECTIVE 2.1 – Enhance EXIM's awareness of OIG's role and oversight results.

OBJECTIVE 2.2 – Strengthen relationships with Congress and other stakeholders to assess priorities and promote accountability and transparency.

OBJECTIVE 2.3 – Collaborate across the oversight community to identify and implement leading practices that enhance OIG oversight.

GOAL 3 – Build and retain the workforce necessary to conduct oversight of EXIM.

OBJECTIVE 3.1 – Advance strategic recruitment, succession, and retention planning

OBJECTIVE 3.2 – Per the President's executive orders, this objective has been removed.

OBJECTIVE 3.3 – Provide opportunities for continuous development and professional growth to meet current and future OIG mission needs.

GOAL 4 – Optimize the efficiency and effectiveness of OIG operations through sound management, stewardship, and innovation.

OBJECTIVE 4.1 – Strengthen the independence of OIG management functions.

OBJECTIVE 4.2 – Improve internal business processes related to the management of financial resources, information technology, human capital, and performance.

OBJECTIVE 4.3 – Leverage technology to secure and improve the efficiency of OIG operations.

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FRAUD, WASTE, AND ABUSE 1-888-0IG-EXIM (1-888-644-3946)

To file a Hotline complaint:

https://eximoig.oversight.gov/hotline

Visit the EXIM OIG's website at:

eximoig.oversight.gov

If you fear reprisal, contact EXIM OIG's Whistleblower Protection Coordinator at oig.whistleblower@exim.gov

For additional resources and information about whistleblower protections and unlawful retaliation, please visit the whistleblower's resource page at oversight.gov.