



Office of Inspector General
Export-Import Bank of the United States

Fiscal Year 2024

Agency Performance Plan



OIG-O-24-04
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ABOUT OUR ORGANIZATION

THE EXPORT-IMPORT BANK OF THE UNITED STATES (EXIM or agency) is the official export credit agency (ECA) of the United States. EXIM is an independent Executive Branch agency with a mission to support American jobs by facilitating the export of U.S. goods and services. EXIM supports the financing of U.S. goods and services in international markets and assumes the credit and country risks that the private sector is unable or unwilling to accept. EXIM also helps U.S. exporters remain competitive by countering the export financing provided by foreign governments on behalf of foreign companies.

For more information, please see [EXIM's website](#).

THE OFFICE OF INSPECTOR GENERAL (OIG) provides independent oversight for all EXIM programs. EXIM OIG's mission is to promote the integrity, transparency, and efficiency of EXIM programs and operations by conducting and supervising audits, investigations, inspections, evaluations, and reviews related to agency programs and operations and preventing and detecting fraud, waste, abuse, and mismanagement. OIG's oversight work is conducted by the Office of Audits, the Office of Investigations, and the Office of Special Reviews and Communications with the Immediate Office of the Inspector General, the Office of General Counsel, and the Office of Management providing leadership, legal, and administrative support, respectively.

OIG is dedicated to acting as an agent of positive change to help EXIM improve its operational effectiveness and efficiency. It keeps EXIM's President and Chair and Congress fully informed of any problems and deficiencies as well as positive developments in EXIM's administration and operations.

Find more information about EXIM OIG, including reports of audits, inspections, and evaluations, and press releases on our [website](#). For more information on inspectors general in the U.S. Government, please see the [Council of the Inspectors General on Integrity and Efficiency](#) (CIGIE) and CIGIE's [Oversight](#) websites.

A MESSAGE FROM THE INSPECTOR GENERAL



In accordance with the Government Performance and Results Modernization Act of 2010, I am pleased to present the Office of Inspector General (OIG) for the Export-Import Bank of the United States' (EXIM) Fiscal Year 2024 Agency Performance Plan.

Our office provides independent oversight of the agency's programs and operations. Through audits, evaluations, inspections, investigations, and reviews, we make impactful recommendations to improve the efficiency and effectiveness of EXIM programs and operations. Our engagements also support accountability by detecting, deterring, and prosecuting fraud.

This Agency Performance Plan reflects our priorities for fiscal year (FY) 2024. These performance goals and objectives align to in the [Fiscal Years 2023-2027 Strategic Plan](#). We strive to increase productivity, assert independence, and improve mission support. In addition, this plan reinforces our commitment to enhancing oversight of EXIM's key risk areas.

I am looking forward to FY 2024 and continuing to inform stakeholders of our pursuit to achieve goals and provide independent oversight.

A handwritten signature in cursive script that reads "Parisa Salehi".

Digitally signed by
PARISA SALEHI
Date: 2024.02.15
10:50:37 -05'00'

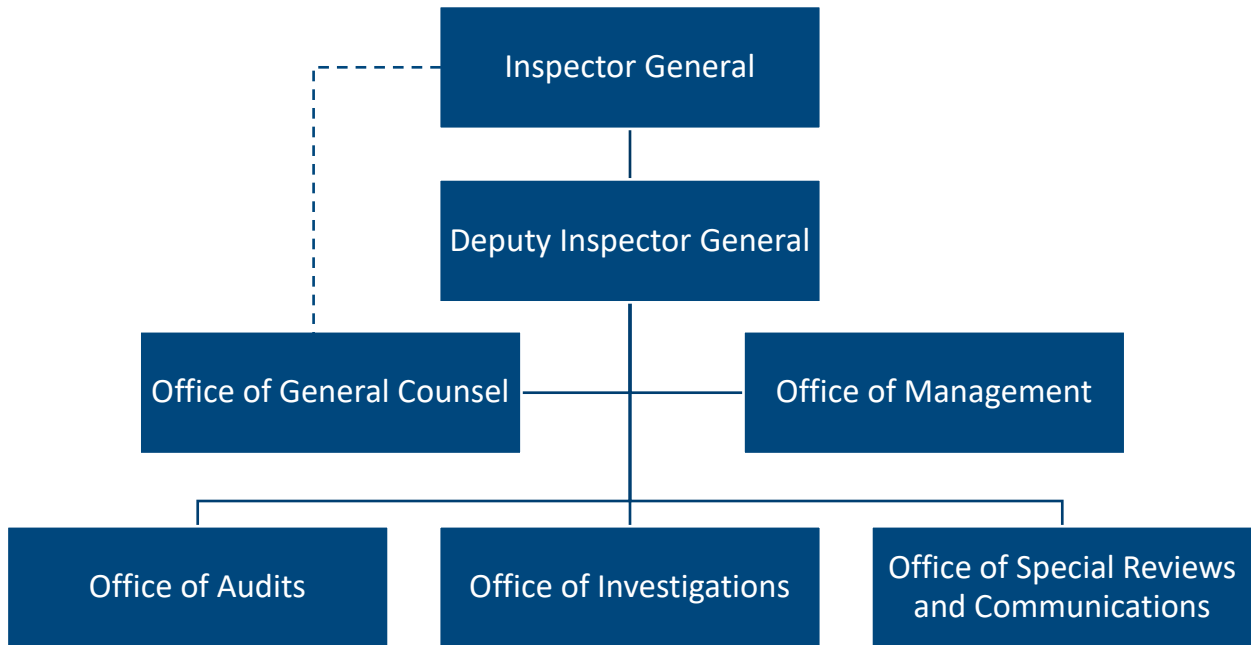
Parisa Salehi
Inspector General

INTRODUCTION

The purpose of this agency performance plan is to highlight the program activities OIG will pursue in alignment with OIG’s [Fiscal Years 2023-2027 Strategic Plan](#), [FY 2024 Work Plan](#), and [FY 2023 Major Management Challenges](#) identified for EXIM.

We will accomplish these performance goals and objectives through an expanded organizational structure, implemented in FY 2023, which emphasizes increasing OIG’s ability to complete agile oversight projects and maintain independence in key mission support areas.

Organizational Chart



PERFORMANCE PLAN

Elements below each of OIG’s strategic goals and objectives represent how OIG intends to work toward its stated goals and objectives.

GOAL 1 – Conduct independent oversight that improves EXIM programs and operations.

OBJECTIVE 1.1 – Perform high-quality audits, evaluations, inspections, and reviews in accordance with professional standards and best practices.

- Publish impactful oversight reports in accordance with statute, government standards (where applicable), and internally agreed deadlines.
- Support the timely resolution and agreement of new recommendations.
- Conduct high quality legal opinions and sufficiency reviews on OIG reports.

OBJECTIVE 1.2 – Investigate allegations of wrongdoing by EXIM employees, program participants, and external parties who target or exploit EXIM programs.

- Ensure open and active investigations are well documented, timely completed, and accurately reported.
- Promptly intake complaints through the OIG Hotline and Office of Investigations’ investigative case management system.
- Improve adjudication processes to ensure efficient resolution of complaints made to OIG.
- Comply with the deadlines set forth in the Executive Order on Advancing Effective, Accountable Policing and Criminal Justice Practices to Enhance Public Trust and Public Safety.

OBJECTIVE 1.3 – Ensure OIG oversight targets EXIM’s highest-risk programs and activities.

- Propose high quality oversight engagements for the FY 2025 work plan and prioritize engagements using a risk assessment tool to ensure OIG oversight is directed at EXIM's highest risk programs and operations.
- Publish OIG reports and disseminate to the appropriate external stakeholders, when applicable and consistent with statutory requirements.
- Develop OIG's FY 2025 work plan using a risk assessment tool to ensure oversight of EXIM's highest risk programs.
- Issue EXIM's FY 2025 major management challenges report.

GOAL 2 – Leverage strategic communications to expand outreach to OIG stakeholders.

OBJECTIVE 2.1 – Enhance EXIM’s awareness of OIG’s role and oversight results.

- Educate EXIM employees about OIG's role and whistleblower protections through outreach, including new employee orientation briefings and agency-wide meetings.
- Conduct investigative outreach through fraud awareness briefings, law enforcement liaison meetings, or other mechanisms.

OBJECTIVE 2.2 – Strengthen relationships with Congress and other stakeholders to assess priorities and promote accountability and transparency.

- Provide accurate and timely responses to information requests, including, congressional inquiries and requests, Executive Order data calls, Office of Management and Budget requests, and Freedom of Information Act requests.
- Establish recurring outreach meetings with congressional staff and other stakeholders.
- Host or participate in external outreach through meetings or events across government and other external stakeholders.
- Produce OIG’s Semi-Annual Reports to Congress within established statutory timelines.

OBJECTIVE 2.3 – Collaborate across the oversight community to identify and implement leading practices that enhance OIG oversight.

- Participate in CIGIE workgroups and outreach activities relevant to OIG's oversight mission to foster consistency in approach and share best practices.
- Partner with other OIGs that oversee federal lending programs and report on oversight good practices.
- Participate in meetings and events with Federal oversight officials—as well as foreign partners engaged in oversight activities—to facilitate communication and coordination.

GOAL 3 – Build and expand the diverse workforce necessary to conduct oversight of EXIM.

OBJECTIVE 3.1 – Advance strategic recruitment, succession, and retention planning.

- Recruit and retain qualified personnel to properly oversee and advance the effectiveness and efficiency of EXIM’s programs and operations.

OBJECTIVE 3.2 – Promote a culture of inclusiveness that centers on diversity, equity, inclusion, and accessibility.

- Participate in CIGIE’s Diversity, Equity, Inclusion, and Accessibility committee and contribute to development of standardized approaches to fostering an inclusive workplace.

OBJECTIVE 3.3 – Provide opportunities for continuous development and professional growth to meet current and future OIG mission needs.

- Comply with training requirements for oversight professionals, including those prescribed by the U.S. Government Accountability Office and CIGIE.
- Ensure required training is completed and properly documented.

GOAL 4 – Optimize the efficiency and effectiveness of OIG operations through sound management, stewardship, and innovation.

OBJECTIVE 4.1 – Strengthen the independence of OIG management functions.

- Enhance OIG independence in areas related to information technology and human capital.
- Establish memorandum of agreement with EXIM Bank to document baseline management functions, roles, and responsibilities.

OBJECTIVE 4.2 – Improve internal business processes related to the management of financial resources, information technology, human capital, and performance.

- Identify requirements for the development, revision, or rescission of OIG policies and execute against agreed priorities.
- Document internal management and administrative standard operating procedures, work instructions, and job aids to ensure repeatable outcomes.
- Enhance and document OIG’s strategic planning, performance planning, and budgeting processes, consistent with OMB Circular A-11.

OBJECTIVE 4.3 – Leverage technology to secure and improve the efficiency of OIG operations.

- Use information technology to automate core OIG processes and improve efficiency.
- Enhance OIG’s public website to promote transparency with stakeholders.

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If you fear reprisal, contact EXIM OIG's Whistleblower Protection Coordinator at
oig.whistleblower@exim.gov

For additional resources and information about whistleblower protections and unlawful retaliation, please visit [the whistleblower's resource page](#) at [oversight.gov](https://www.oversight.gov).